

Warranty Registration Form

Vacuum & Refrigeration Process Technology Since 1964



Contact Name: _____ Company: _____
Address: _____ Post Code: _____
Phone: _____ Fax: _____
E-mail: _____
Industry: _____ Nature of Business: _____
Product Name: _____ Model Name: _____
Serial Number:

Place of Purchase: _____ Invoice Number: _____
Would you like to receive product updates from JAVAC? Yes No
If so, what range of products are you interested in? _____
Would you like a JAVAC representative to contact you to discuss our products further?
 Yes No

Return form to: Post: 36 Enterprise Drive, Rowville, 3178 Australia - Use the reply paid envelope if this has been included or scan and email to sales@javac.com.au or fax: (03) 9763 2756



Vacuum and Refrigeration Process Technology
1300 786 771 – www.javac.com.au

TERMS OF WARRANTY

For many years JAVAC Pty Ltd has taken great pride in applying the skill of its designers and craftsmen to the development of precision engineering products. We thank you for selecting one of our products for your application and assure you of our continued support. To assist us, please complete and return the attached warranty card within 14 days of purchase.

JAVAC products are warranted for a period of 12 months against faulty workmanship and/or materials according to statutory rights. Items of electrical control including electrical motors have warranties of 90 days only from the date of delivery unless otherwise stated. Sensors, batteries, lamps, vacuum tubes, test leads, glass components, gauge tubes and other consumable items are not warranted. Products not manufactured by JAVAC are covered by original manufacturers' warranty.

Product failure due to corrosion, foreign matter entering the pump, condensation/water interference, unauthorised modification, abuse and normal wear and tear is not covered under the terms of this warranty. Likewise, failure to service, neglect or physical damage to the product caused by freight or miss handling will also void this warranty.

JAVAC products are built to high tolerances and disassembly of any product will automatically void this warranty, unless completed by JAVAC or an authorised JAVAC service representative.

Return of goods under warranty is at the customers' cost. JAVAC equipment that has been operated for any period, however short, will be repaired and will only be replaced at the discretion of JAVAC. JAVAC reserves the right to charge the customer for work completed, including freight, if considered not a fault of warranty. Warranty on service is 90 days, unless otherwise agreed.

No responsibility is accepted for unclaimed goods after a period of 90 days has elapsed.

Prior to returning goods for service or warranty please refer to the troubleshooting guide supplied with your product. Goods returned to JAVAC must be accompanied by a completed Declaration of Contamination form (located in the user manual). Products

contaminated by microbiological, explosive or radioactive hazards will not be accepted.

Proof of purchase of your JAVAC product must be presented at the time of warranty claim. Please retain receipt for your records. Standard terms and conditions apply to all transactions and warranty claims.

JAVAC offer an additional 24 months (in total 36 months) conditional warranty on Vector vacuum pumps, provided the following conditions are met:

- 1.Pumps are used in accordance with manufacturer's instructions
- 2.Pumps use only JAVAC High Vacuum oil, with regular oil changes
- 3.Pumps receive an inspection service, (subject to normal service charges), no more than 18 months into the 36 month period in order to re-validate the warranty
- 4.The appropriate certificate for re-validation of warranty is retained for future records

Please note; this extended warranty option does not extend to rental units. Products installed for continuous operation will also be limited to a maximum of 12 months warranty.

Prior to returning any items to JAVAC please contact customer service on 1300 786 771

Product Name: _____
Model Number: _____
Serial Number: _____
Purchase Date: _____
Place of Purchase: _____
Invoice Number: _____

Please retain this portion for your records
Please retain original receipt for your records
Warranty will be void without original receipt



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